Sanitized Copy Approved for Release 2009/12/09 : CIA-RDP87M01152R000400530007-8 OLL 85-2549 Office of Legislative Liaison **Routing Slip ACTION** INFO TO: 1. D/OLL X 2. DD/OLL 3. Admin Officer 4. Liaison Y 5, Leaislation X 6. 7. χ 8. 9. 10. SUSPENSE 15 Oct 85 Date **Action Officer:** Remarks: / 30 Aug 85 Name/Date

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EXECUTIVE SECRETARIAT ROUTING SLIP

·TO:

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TO #14:

For your direct response with an info

copy to ER.

Executive Secretary

030 Aug 85

Date

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818 HART SENATE OFFICE BLDG. U.S. SENATE WASHINGTON, DC 20510

1161SLATIVE LIAISON PROME 224-5241

August 27, 1985

TO: Heads of all Federal Departments and Agencies

On October 1, 1984, Chairman Annunzio established a pilot program at the Government Printing Office, Rapid Response Center (RRC) to provide a new level of comprehensive service in the National Capital Area. The facility is being upgraded and modernized and the addition of a procurement staff has provided a new dimension to the RRC's ability to respond to customer needs. All changes were based on the results of a customer survey which defined equipment needs and contract specifications. The results for Washington, DC, Northern Virginia, and Maryland customers have been most positive.

The response to the pilot program has convinced the Joint Committee on Printing that this approach could potentially be applied to all of the Government Printing Office Regional Printing Procurement Office and Field Printing Plants. For this reason, the Joint Committee will request the Public Printer to allocate appropriate resources to all of these offices to allow them to provide the same comprehensive level of service offered by the RRC. This new policy and direction will go into effect immediately. However, in order to maximize the potential for success, your agency is requested to participate in a JCP national survey of customer needs (see attached). Many of your offices will also be sent copies of the survey directly from the GPO Regional Offices. The results of this survey will be used to project workload levels, to aid in the modernization and upgrading of the facilities. We request that your local offices respond to the Joint Committee by October 15, 1985. Follow-up visits may be made by a survey team. Survey results will be used to determine the ultimate configuration of each location.

During the transition period from the existing configurations to full implementation of this concept, you will see a wide variety of changes taking place. I am pleased to announce that the first such change about to take place is the establishment of a number of satellite offices outside of the existing Regional office cities. Between now and the completion of all of the changes that are to come, every effort will be made to satisfy agency mission requirements.

With best wishes.

Sincerely,

Charles McC. Mathias

Chairman

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JCP SURVEY OF REGIONAL CUSTOMER PRINTING NEEDS

Please contact JCP Professional Staff on (202) 224-5950 or your nearest Regional GPO Office if you have any questions on this matter. All correspondence should be addressed to:

Joint Committee on Printing Attn: Regional Customer Needs Survey Hart Senate Office Building Washington, DC 20510

Submitting Agency	Bureau or Office
Location	Department contact
Telephone No	City and State
*GPO Regional Office(s)	

^{*}If more than one GPO Regional Office is used, please complete a separate survey form for each GPO office.

Sanitized Copy Approved for Release 2009/12/09: CIA-RDP87M01152R000400530007-8 ESTIMATED ANNUAL PRINTING NEEDS FOR Anticipated number of orders per year ___ Number of orders with an 8 - hour or less delivery Number of orders with a 9 - to 24 - hour delivery Number of orders with a 2 - to 3 - day delivery ____ Number of orders with a 4 - to 7 - day delivery _____ Number of orders with an 8 - to 10 - day delivery Number of orders with an 11 - to 21 - day delivery Number of orders with more than 21 - day delivery_____ **PRINTING AND BINDING** Number of orders requiring duplicating or electrostatic copying _____ Avg. pages ____ Avg. copies _____ Number of book orders (over 96 pages) _____ Avg. pages ____ Avg. copies ___ Number of pamphlet orders (96 pages or less) _____ Avg. pages ____ Avg. copies _____ Number of cut sheet form orders (not more than 4 pages) Carbonless paper _____ Avg. No. parts ____ Avg. sizes ____ Avg. copies _____ Marginally punched _____ Avg. No. parts ____ Avg. sizes ____ Avg. copies _____ (continuous) Writing paper ___ Avg. No. pages ____ Avg. copies _____ Avg. sizes _____ Percentage of orders requiring two or more color presswork ____ Number of classified or sensitive orders _____ Avg. pages ____ Avg. copies ____ **COMPOSITION REQUIREMENT** Composition required on ______ orders. Number of pages ______ Does your agency have telecommunications or floppy disk capability ______ Is your agency willing to install a modem etc, necessary for telecommunications Is your agency willing to supply floppy disks from word processors or personal computers_____ Approximate number of manuscript pages expected ______ Approximate number of manuscript pages expected to be transmitted via telecommunications ___ via floppy disk ___ Estimated number of orders requiring classified/sensitive handling ______ Number of pages ______ Will your agency be interested in computer graphics services ______ If so, number of pages weekly ______ MAILING/DISTRIBUTION Number of orders for mailing service only _____ order Would your agency use computerized mailing list management services ____

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NUMBER OF ORDERS REQUIRING SPECIALTY ITEMS Die cutting _____ Size _____ Avg. copies ___ Lamination _____ Size _____ Avg. copies _____ Size _____ Numbering _____ Avg. copies _____ Size _____ Avg. copies ____ Thermography _____ Envelopes _____ Sizes _____ Avg. copies _____ Sizes _____ Avg. no. dividers per set ____ Avg. copies _____ Tab dividers _____ Labels _____ Sizes _____ Avg. copies ____ Avg. copies _____ Silk screen, printing on binders, etc. Size _____ Other types of specialty items ______ It may be necessary to establish a pick-up and delivery service for some agencies. Will your agency take advantage of a regular daily messenger service if available? No _____ Estimated percent of work listed in this survey that is not currently being ordered through the RPPO. Where work is being transferred from? Effect on transferring facility? Would any of this work be coming from another printing facility? _____ What effect would it have on that facility? COMMENTS: _ SUGGESTIONS AND RECOMMENDATIONS:

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CONGRESS OF THE UNITED STATES

JOINT COMMITTEE ON PRINTING

WASHINGTON, D.C. 20510

OFFICIAL BUSINESS

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Joint Committee on Printing ATTN: RRC Survey Hart Senate Office Building Room 818 Washington, DC 20510